Public Offer

Unlimit service, https://unlmt.pro. Russian edition dated 5 October 2026

English translation

This document is a public offer (proposal) from the operator of the site https://unlmt.pro (hereinafter referred to as Unlimit or the Company) to any legally capable individual (hereinafter referred to as the User) to enter into an agreement for the provision of intermediary and technical services for payment for foreign digital services and goods (hereinafter referred to as the Agreement) on the terms set out below. The Company's details are posted on the Website in the "Contacts" section.

1. Terms

1.1. Site - the website https://unlmt.pro and its pages through which the User orders services.

1.2. Platform means a third-party online service, platform, game store, subscription or other digital product (for example, Steam, streaming, cloud, AI services and others) for which the User orders a top-up or payment. Platforms belong to third parties and have no contractual relationship with the Company unless otherwise stated on the Site.

1.3. Service means the Company's actions at the User's request, described on the corresponding Product Page: topping up a balance or account on a Platform (including by login), paying for a subscription, purchasing a digital product and other related actions.

1.4. Product page - a page of the Site with a description of the Service, its cost, conditions, terms and restrictions. The information on the Product Page is an integral part of the Agreement.

1.5. Order - an application for a Service completed by the User on the Site, indicating the data necessary for its execution (login, e-mail or other identifier in the Platform, amount, plan, etc.).

1.6. Commission is the Company's remuneration for the Service. The amount of the Commission, commissions of payment partners and the total amount to be paid are shown on the Site before paying for the Order.

1.7. Personal Account - a section of the Site available to the User after registration, where Orders, payments and requests are displayed.

1.8. Login Credentials means the email and password pair used to access the Personal Account.

1.9. License - a non-exclusive right to use the Site (reproducing information on the device screen) exclusively for ordering Services, without the right to sublicense, for the entire period of existence of the Personal Account, territory - the whole world, except for countries where use of the Site is prohibited.

1.10. Support is the Company's support service operating through the Telegram messenger. The Support contact (Telegram account or bot) is listed on the Site. Issues regarding Orders, payments, returns and access to your Personal Account are resolved through Support.

1.11. Official Email - the Company's e-mail address buziness@unlmt.pro, intended for important and legally significant requests: claims, requests from government agencies and copyright holders, issues of data deletion and other issues that cannot be resolved through Support.

2. Subject of the Agreement

2.1. The Company, on behalf and at the expense of the User, carries out legal and actual actions to top up, pay for or purchase digital goods and services in the Platform selected by the User, and the User pays for the Service and the Company Commission.

2.2. When purchasing goods and topping up Platforms, the Company acts as an agent, and the User as a principal: the Company accepts funds from the User and, on his behalf and at his expense, transfers them to the Platform or its authorized partner. The Company is not a seller, manufacturer or developer of products and Platforms.

2.3. The final recipient of the Service must be the User himself. If the account in the Platform belongs to a third party, the User guarantees that he has his consent and all necessary rights.

2.4. The Company also provides the User with the technical ability to place and pay for Orders through the Site.

3. Acceptance of the Offer and registration

3.1. The User can only be an adult, legally capable individual, acting on his own behalf and in his own interests and having no legal restrictions on concluding an Agreement.

3.2. Acceptance of the Offer (conclusion of the Agreement) is the performance by the User of any of the following actions: registration in the Personal Account with a mark of agreement with the Offer and the Policy for the Processing of Personal Data and Cookies, or placing and paying for an Order on the Site. The contract is considered concluded from the moment of the first of these actions.

3.3. When registering, the User specifies a name, e-mail and password. The User guarantees that the data is accurate and complete, the e-mail belongs to him personally, and that all actions performed through his Personal Account are considered to have been performed by him.

3.4. The Company has the right to refuse registration or cancel it if there is reason to believe that the data is unreliable, the Site is used in violation of the law or the terms of the Agreement, or the User’s actions cause or may cause harm to the Company or its partners.

3.5. If, after acceptance, the guarantees specified in clauses 3.1 and 3.3 are no longer observed, the User is obliged to immediately stop using the Site and notify the Company about this.

4. Order, payment and execution of Services

4.1. The User places an Order on the Site, selects the Platform, indicates the correct details for crediting the purchase (login, e-mail, account region, etc.) and pays for the Order. The User is responsible for the correctness of the specified data.

4.2. The total amount payable includes the cost of the Service, the Company Commission and the commissions of payment partners. The cost and Commission shown on the Site at the time of placing an Order are valid for this Order and do not change after payment.

4.3. Commissions and prices may be changed by the Company at any time, but the change applies only to new Orders.

4.4. Payments are made in the currency indicated on the Site. If the Platform is paid for in a different currency, conversion is made at the rate applied by the Company or payment partner at the time of payment. The rate and total amount are shown before the Order is confirmed. The User independently pays the commissions of his bank and payment system, and also bears tax obligations that he may have under the laws of his country.

4.5. The maximum period for executing an Order is 24 (twenty-four) hours from the moment of confirmation of payment, unless a different period is indicated on the Product Page. As a rule, the Order is executed within 15 minutes, but in some cases execution may take several hours. This is due to the work of the Platforms, banks and payment partners, and such a delay is not a violation of the Agreement if the 24-hour period has not expired. If after 24 hours the Order is not completed, the User has the right to contact Support. In this case, the Company either fulfills the Order within the agreed period, or returns the paid funds in full according to the rules of section 7. The period can be extended if there are reasons beyond the control of the Company

(Platform failure, verification of the operation under section 9, circumstances from section 12), with notification to the User.

4.6. The Service is considered provided from the moment the funds are transferred to the Platform or the balance, subscription or product is credited to the specified account or a key, code or other result is provided. Execution is confirmed by the status of the Order in the Personal Account, an e-mail message or Platform data. If the Service is not provided within 24 hours, the User should contact Support, indicating the Order number.

4.7. If the Order cannot be fulfilled (the Platform is unavailable, the account or region is not suitable, the product is withdrawn from sale, the payment is rejected), the Company notifies the User and, at his option, fulfills the Order in another way or returns the paid funds according to the rules of section 7.

4.8. The Company has the right to postpone or cancel an Order to review the transaction in accordance with section 9.

5. Rights and obligations of the parties

5.1. The Company undertakes to: provide Services in accordance with the Agreement and information on the Product Page; promptly inform the User about the status of the Order; consider requests; take reasonable measures to protect your data and the Site.

5.2. The Company has the right to: request from the User information and documents necessary to verify the operation; refuse the Order or suspend it on the grounds of section 9; involve third parties (payment and technical partners) in the execution of Orders; publish information about the Services on the Site and change the assortment.

5.3. The User undertakes to: provide accurate information; use the Site only for lawful purposes and in accordance with the Agreement; comply with the rules and conditions of use of the selected Platform; store Login Credentials and immediately notify the Company of unauthorized access; not disclose to third parties information received in the Personal Account and related to the security of his account.

5.4. The User confirms that he has read the description of the Service on the Product Page, understands its conditions and restrictions (including regional and age), and also that the Platform belongs to a third party, and the Company does not determine the conditions for its operation.

6. Personal account and suspension of access

6.1. Ordering and receiving information about Services is carried out through your Personal Account.

6.2. The Company has the right to suspend access to the Personal Account if: there are grounds for cancellation of registration; suspicious login attempts detected; a request has been received from the competent authority; there are reasons to believe that the User is violating the Agreement or the law; in other cases provided for in the Agreement. If possible, the Company notifies the User of suspension by e-mail, indicating the reason and procedure for restoration, except in cases where notification is prohibited by law or may interfere with an audit or investigation.

6.3. To restore access, the User contacts Support and provides the requested information. Once the reasons are eliminated, access is restored.

6.4. The Company has the right to delete the Personal Account at the User’s request or if the reasons for the suspension are not eliminated within 30 days from the date of sending the request. If deleted, the User loses access to the account, and the Company has the right to store information about completed transactions within the time limits established by law and the Personal Data Processing Policy. The balance of funds is returned according to the rules of section 7, if there is no reason to withhold it by law.

6.5. The Agreement may be terminated by the User at any time by deleting the Personal Account, and by the Company - unilaterally in the event of a significant violation of the Agreement by the User, with notification by e-mail, except in cases where notification is not required by law or for security reasons.

7. Refund

7.1. The User has the right to refuse the Service before its execution and demand a refund. In this case, the cost of the Service is refunded. The commission of payment partners, as well as the Company's commission for the already completed part of the work on checking, processing and preparing the Order are not refundable, unless otherwise specified on the Product Page.

7.2. After the Service is completed (the balance or subscription is credited, the key or code is issued), no refund is made, since the digital product or service is provided and used, except in cases where the Service is not provided in accordance with the Order or is not provided through the fault of the Company.

7.3. If the Service was not provided due to the fault of the Company or not the fault of the User, the Company returns the entire amount, including its Commission. If the Service is provided improperly, the Company, at the User’s choice, corrects the Service or returns money in the part corresponding to the deficiency.

7.4. To request a refund, the User contacts Support or sends an application to the Official Email, indicating the Order number. The Company considers the application within 5 working days. If the decision is positive, the refund is made within 10 working days (the actual crediting period depends on the bank and payment system).

7.5. Refunds are made in the same way and to the same details from which payment was made. If this is not possible, the return method will be agreed with the User after confirming his identity.

7.6. The Company is not responsible for the return of funds already transferred to the Platform and not returned by it if the Service was performed properly.

8. Third-party Platforms

8.1. The Company does not control the operation of the Platforms, their prices, conditions, regional restrictions, rules of use and blocking policies.

8.2. The Company is not responsible for blocking, restricting or deleting the User’s account in the Platform, for changing the terms, prices and assortment of the Platform, the refusal of the Platform to credit the payment, as well as for the consequences of the User violating the rules of the Platform.

8.3. The User independently checks whether the Platform allows payment and top-up through intermediaries and from the selected region, and assumes the associated risks. The Company, in turn, informs about such restrictions on the Product Page, if known to it.

8.4. If a dispute arises with the Platform, the Company, at the User’s request, assists in providing payment information, but is not a party to such a dispute.

9. Transaction review, security and prohibited activities

9.1. The Company has the right to request from the User information and documents confirming identity, ownership of the payment instrument and account in the Platform, as well as the legality of the source of funds. Until the requested information is provided, the Company has the right to suspend the Order.

9.2. The Company has the right to refuse the Order or cancel it with a refund in accordance with the rules of section 7 if there is reason to believe that the operation is associated with fraud, the use of someone else’s payment instrument or account, violation of sanctions restrictions, money laundering, resale in violation of the rules of the Platform, or other violation of the law.

9.3. The User is prohibited from: using other people's means of payment without the right to do so; place Orders in order to bypass restrictions or rules of the Platform; initiate an unfair payment return (chargeback) for a completed Order; interfere with the operation of the Site and servers, use automated data collection (scraping), bypass security measures; distribute, sell, modify, decompile the Site or create derivative works thereof; transfer access to your Personal Account to third parties; use the Site in violation of the law; publicly disseminate deliberately false information about the Site and the Company.

9.4. If a payment is disputed through a bank without contacting Support, the Company has the right to suspend access to the Personal Account and recover from the User losses and fees associated with such a dispute, as well as transfer documents confirming the execution of the Order to the bank and payment system.

10. Security of payments and personal data

10.1. Payment by bank card is made on the secure page of a payment partner that has passed the necessary certification (including according to the PCI DSS standard). The User's card data is entered on the payment partner's side and is not transferred to the Company. Payment methods and payment partners are indicated on the Site and may change.

10.2. The User is responsible for the safety of Login Credentials. All actions performed using them are considered to be performed by the User himself. Unauthorized access must be reported to Support immediately.

10.3. Personal data is processed in accordance with the Personal Data and Cookies Processing Policy posted on the Site.

10.4. The Company has the right to disclose data on the use of the Site by the User at the request of authorized government bodies in cases and in the manner prescribed by law.

11. Responsibility of the parties

11.1. The parties are responsible for violation of the Agreement in accordance with the Agreement and the law.

11.2. The Company is responsible for the execution of the Order within the limits of its obligations as an agent: correct transfer of funds in favor of the Platform, compliance with the terms and conditions specified on the Product Page. The Company is not responsible for the actions and decisions of the Platforms (section 8), for the accuracy of the description of goods by the Platforms themselves, for delays and failures of banks, payment systems and Internet providers, as well as for incorrect data specified by the User when placing an Order.

11.3. To the extent permitted by law, the Company is not responsible for indirect losses and lost profits of the User. The Company's aggregate liability under any one Order is limited to the amount paid by the User under that Order.

11.4. The Company is not responsible for unfair actions of third parties (hacking, malware, etc.) if it has taken reasonable protective measures.

11.5. The User shall compensate the Company for losses incurred due to his violation of the Agreement and the law, including payments to third parties and fines from regulatory authorities imposed on the Company as a result of such violations.

11.6. Limitations of liability do not apply in cases where they are not permitted by law, including legislation on consumer protection.

12. Operation of the Site and force majeure

12.1. The Site is provided as is. The Company strives to provide continuous access, but has the right to suspend it in the event of failures, technical work and other reasons.

12.2. The parties are exempt from liability for failure to fulfill obligations if it is caused by force majeure circumstances: natural disasters, actions of government authorities, sanctions and restrictions on payment systems, communications and electricity outages, massive failures of Platforms and payment partners. The party affected by such circumstances shall notify the other party of this within a reasonable time.

12.3. Upon termination of the Site, the Company notifies Users in advance on the Site and by e-mail, completes paid Orders or returns funds for unfulfilled Orders.

13. Change of Offer

13.1. The Company has the right to change the Offer by publishing a new version on the Site. The new edition comes into force on the date of publication specified in the document, unless another date is specified.

13.2. Changes apply to Orders placed after the new edition comes into force. Orders that have already been paid are subject to the version current at the time of payment.

13.3. Continued use of the Site after changes means acceptance of the new edition. If the User does not agree, he has the right to stop using the Site and delete his Personal Account.

14. Applicable Law and Dispute Resolution

14.1. The Agreement is governed by the legislation of the Kyrgyz Republic. The rights of the User as a consumer provided for by the mandatory norms of the legislation of the country of his residence are not limited.

14.2. The parties try to resolve disputes through negotiations. The claim is sent in writing to the Official Email; the response is sent to the User by e-mail specified during registration, or through Support. The period for consideration of the claim is 30 calendar days from the date of receipt.

14.3. If the dispute cannot be resolved, it is referred to the court at the location of the Company, unless otherwise provided by mandatory provisions of the law.

15. Intellectual property

15.1. Exclusive rights to the Site and its content belong to the Company or its copyright holders. The names and trademarks of the Platforms belong to their respective owners and are used only to identify goods and services.

15.2. The User has no right to use the Site and its contents other than to order Services and obtain their results.

16. Contacts and legally binding communications

16.1. Operational issues regarding Orders and access are resolved through Telegram Support. Important and legally significant requests (claims, requests from authorities and copyright holders, issues of data deletion) are sent to the Official Email buziness@unlmt.pro. Support contact information and Company details are posted on the Website in the “Contacts” section. The User’s contacts are the e-mail specified during registration or in the Order, as well as his Telegram account from which he contacts Support.

16.2. Legally significant messages are sent electronically to the specified contacts and are equivalent to written ones. The User is responsible for keeping his contact information up to date.

17. Final provisions

17.1. If any provision of the Offer is declared invalid, the remaining provisions remain in force.

17.2. Provisions that cannot be applied to the stated extent due to limitations of law are applied to the maximum extent permissible.

17.3. The offer is valid indefinitely until withdrawn by the Company. All appendices and information on the Product Pages are an integral part of the Agreement.